





# Director Sentiment Index: Research Findings Second Half 2019

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# Second half 2019 sample profile

Members of the Australian Institute of Company Directors were invited to take part in the survey between 12-26 September 2019. A total of 1489 members participated. Results were weighted by gender to reflect the profile of the AICD member base.

No. of current directorships	%
1	33 (32)
2	29 (28)
3 or more	37 (39)
Prefer not to say	1 (1)

Positions held on board(s)	%
Executive Director	36 (36)
Non-Executive Director	64 (66)
Chairman	32 (35)
Other	8 (7)
Prefer not to say	2 (1)

Gender	%
Male	70 (70)
Female	30 (30)
Other	0
Prefer not to say	0

Primary directorship company	%
Publicly listed Australian entity	11 (10)
Private/non-listed Australian entity	42 (42)
Not-for profit entity	35 (35)
Public sector/ government body	8 (10)
Overseas entity	3 (3)

Primary directorship based	%
NSW	26 (27)
VIC	23 (24)
QLD	17 (18)
WA	13 (13)
SA/NT	10 (7)
TAS	4 (4)
ACT	4 (5)
Overseas	3 (3)

(x) =  $1^{st}$  half 2019 results (28 Feb – 14 Mar 2019) \$1 - \$5, \$8

Base: All respondents n=1489

Primary directorship business sector(s)	%
Health and Community Services	22 (25)
Finance and Insurance	14 (16)
Education	10 (9)
Property and Business Services	9 (8)
Mining	5 (6)
Manufacturing	5 (6)
Agriculture, Forestry and Fishing	5 (5)
Construction	5 (4)
Personal and Other Services	4 (3)
Cultural and Entertainment industry	4 (3)
Energy	4 (3)
Government Administration and Defence	3 (3)
Communication Services	3 (2)
Transport and Storage	3 (2)
Wholesale Trade	2 (2)
Retail Trade	3 (1)
Accommodation, Cafes and Restaurants	2 (1)

# **Director Sentiment** Index

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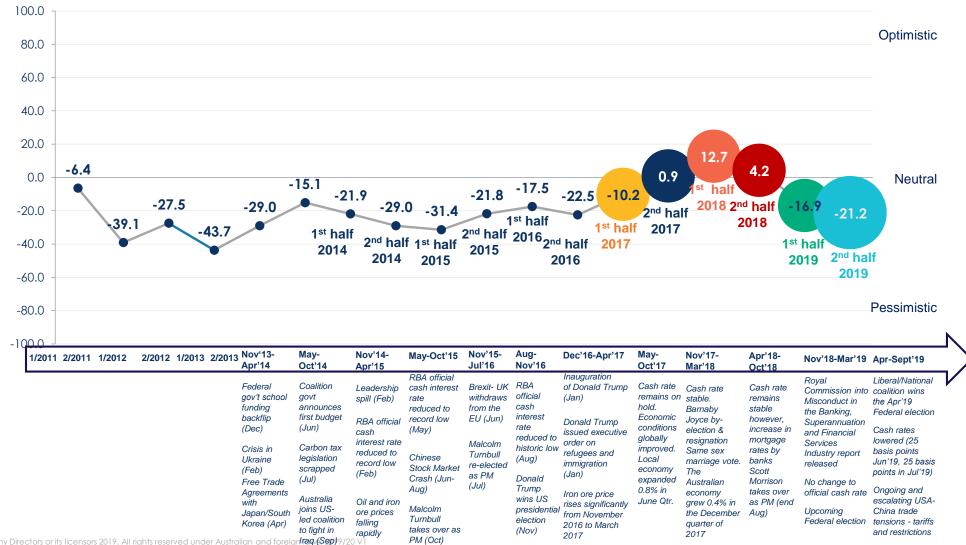
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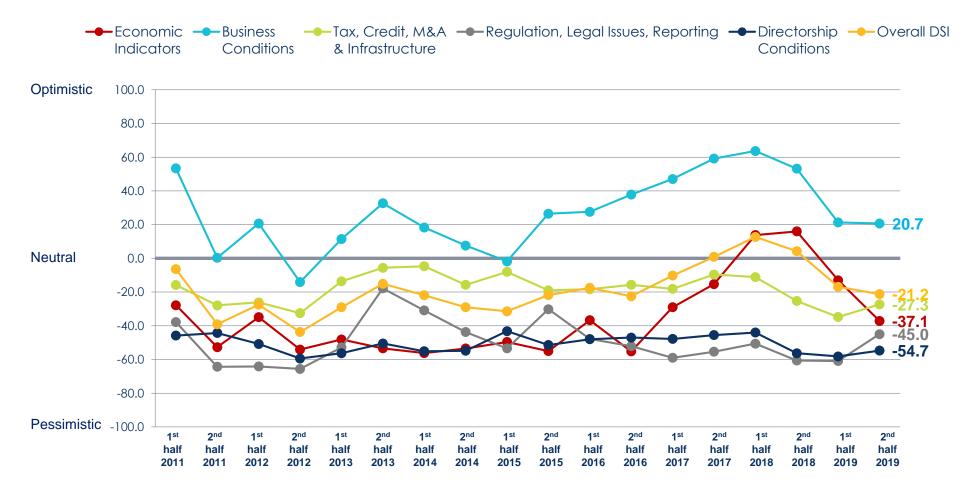
### Overall Director Sentiment Index

The overall sentiment in the second half of 2019 remains pessimistic, down a further 4.3 points on the last survey.



# Overall Director Sentiment Index by segment

Sentiment has improved across Tax, Credit, M&A & Infrastructure, Regulation, Legal Issues & Reporting and Directorship Conditions, but remains in negative territory. There has been a further decrease in sentiment for Economic Indicators.



# **Executive Summary**

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### **EXECUTIVE SUMMARY**

# **Economic and Market Outlook**

### Health of economies

- The downward trend in the view of the health of the economies
   in the next 12 months has continued this half. Directors' outlook
   for the health of the Asian economy remains the highest but is in
   negative territory along with the other global economies.
- Directors across all States/Territories view their economies as less strong over the next 12 months and are in negative territory.

### **Economic indicators**

- Compared to the first half of 2019, directors expect a decrease in interest rates, the inflation rate and level of wages growth.
- Directors expect the unemployment rate to increase.
- Expectations regarding the ASX All Ordinaries index remains negative, with 43% of directors expecting the index to fall in the next 12 months.

### **Economic challenges**

 Global economic uncertainty is again the biggest economic challenge currently facing Australian business in the second half of 2019, followed by low productivity growth, China's outlook and climate change.

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### **EXECUTIVE SUMMARY**

# **Business Forecast**

### **Business growth**

• Directors' views regarding past and future business growth remains in positive territory. 43% of directors expect their business to expand in the coming year.

### Changes in business

 One in three directors expect staffing levels/labour demand, investment levels and outsourcing levels to increase over the coming year.

### **Profits**

- Expectations of profits for the current six months (Jan-Jun'19) compared to profits for the previous six months and the budget forecast for the current six months remain in positive territory.
- Expectations of profits for the second half of this financial year (Jan-Jun'20) are positive compared to profits for the current six months and for the budget forecast.

### Business outlook

- Directors are less confident about the general business outlook in the next 12 months compared to the first half of 2019.
- However, 32% of directors are optimistic about the business outlook for their own sectors.

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### **EXECUTIVE SUMMARY**

# **Government Policy**

### **Budgetary**

- The top three priorities the Federal Government should address in the short term are energy policy, climate change and infrastructure.
- Consistent with the first half of 2019, directors rate climate change as the top long term priority the federal government should address, followed by energy policy, infrastructure, an aging population and taxation reform.
- Opinion regarding the level of government spending on infrastructure is significantly more negative, with 74% of directors perceiving that government spending on infrastructure is low.
- Directors rate water supply as the top area of importance for infrastructure investment, with a significantly higher proportion of directors nominating this area compared to the first half of 2019.

### **Taxation**

- Directors continue to view the level of personal and corporate taxation in Australia as high.
- Directors rate personal income tax, state based taxes and company tax as the top three priorities for taxation system reform.

### Regulation

 42% of directors expect the level of 'red-tape' to increase in the next 12 months. 77% of directors identify corporate reporting requirements as the aspect of their business most affected by 'red-tape', followed by workplace health/safety and preparing/paying taxes.

### National productivity

• Directors continue to nominate less focus on short termism as the top measure for lifting national productivity.

### Credit availability

• Expectations of credit availability in the future are more positive compared to the first half of 2019. 38% of directors expect credit for asset purchases will be available in the next twelve months, 32% expect the same regarding credit for investment purposes and 32% expect the same regarding working capital purposes.

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### **EXECUTIVE SUMMARY**

# Government Policy (cont.)

### **Public policy**

 78% of directors believe the current quality of public policy debate is poor.

### Performance & business understanding

- Compared to the first half of 2019, directors' are significantly more positive overall about the effect of the Federal Government's current performance on consumer confidence and business decision making. However, results remain in negative territory.
- Directors are positive about the Federal Government's understanding of business, with 43% agreeing with the statement that the current Federal Government understands business.

### **Director liability**

- 49% of directors perceive it is difficult to obtain cost-effective directors and officers insurance in the current market.
- Directors continue to feel negative about the impact of

- legislation on director liability in the second half of 2019. 36% of directors feel that it has negatively affected their business decision making, 40% on their willingness to continue on a board and 50% on their willingness to accept new board appointments.
- 70% of directors agree there is a risk-averse decision-making culture on Australian boards, and the main reason for this is the excessive focus on compliance over performance.

### **Board diversity**

 The effort made to increase the diversity in board membership with regards to gender and ethnicity has increased compared to the first half of 2019. 58% of directors state their business is actively seeking to improve gender diversity and 40% are actively trying to increase ethnic diversity.

### Corporate culture

 89% of directors believe their Board is trying to effect cultural change in their organisation.

### **EXECUTIVE SUMMARY**

# **Topical Issues**

### **Director issues**

- Sustainability and long-term growth prospects continues to be the main issue that keeps directors "awake at night". Global economic conditions, legal and regulatory compliance, cyber crime and structural change/changing business models are mentioned by at least one in five directors.
- 64% of directors state that an improved economic outlook would encourage their business to increase its level of investment/ capital expenditure over the next year, followed by Australian economic policy certainty and enhanced focus on long-term returns.

# **Economic Outlook** and Challenges

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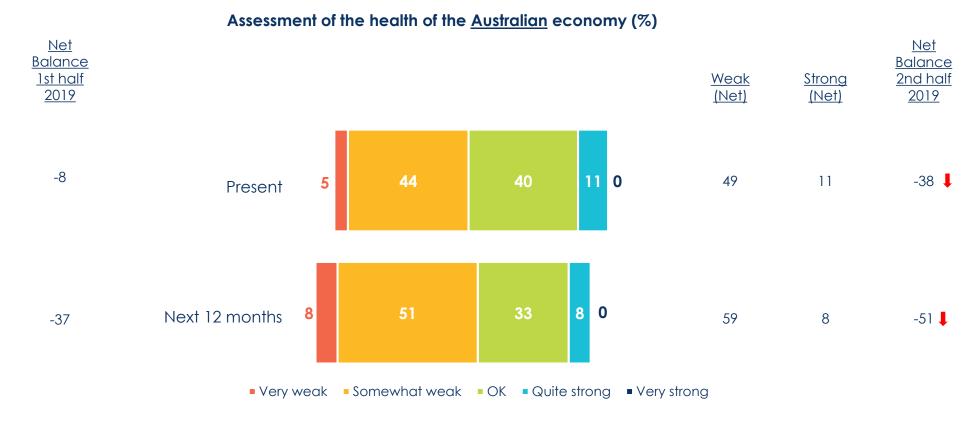
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# Health of the Australian economy

Compared to the first half of 2019, the assessment of the Australian economy is significantly more negative. At present, 49% of directors perceive the economy as weak versus 11% as strong. Directors continue to be negative about the Australian economy in the next 12 months, with 59% expecting it to be weak and 8% expecting it to be strong.

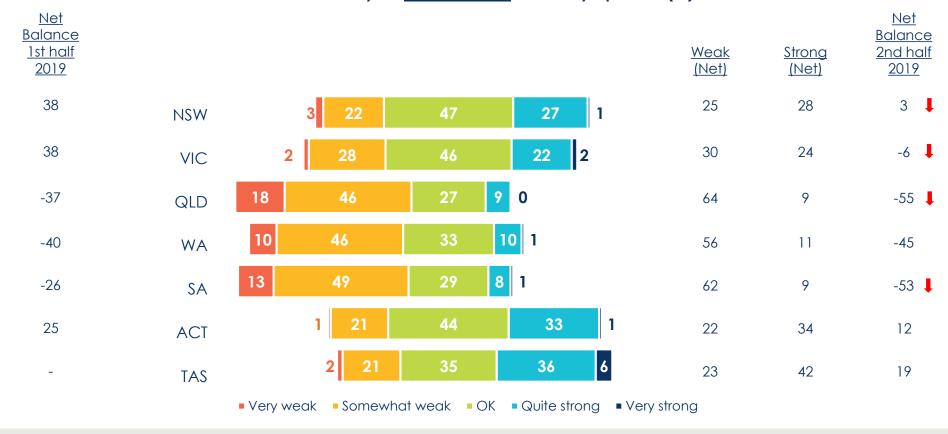


<sup>1.</sup> What is your assessment of the health of the Australian economy? Base: All respondents n=1489

# Health of the State/Territory economies - now

Director views of the health of their state/territory economy varies from state to state. Compared to the first half of 2019, directors across all states/territory have lowered their assessment of the economies.

### Assessment of the health of your State/Territory economy - present (%)



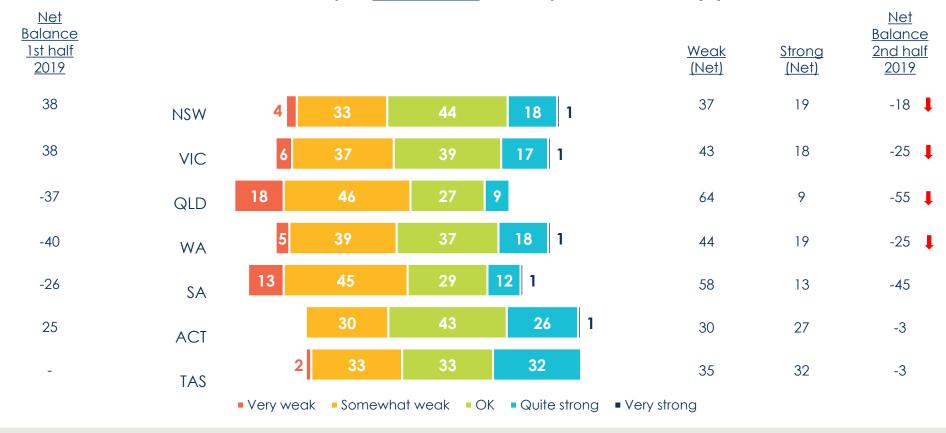
<sup>2.</sup> What is your assessment of the health of your State/Territory economy (where your primary directorship is based)? Base: NSW/VIC/QLD/WA/SA/ACT/TAS n=382/331/262/193/119/66/63

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# Health of the <u>State/Territory</u> economies – next 12 months

Directors from all states/territories view the health of their economy in the next 12 months negatively.

### Assessment of the health of your <u>State/Territory</u> economy – next 12 months (%)

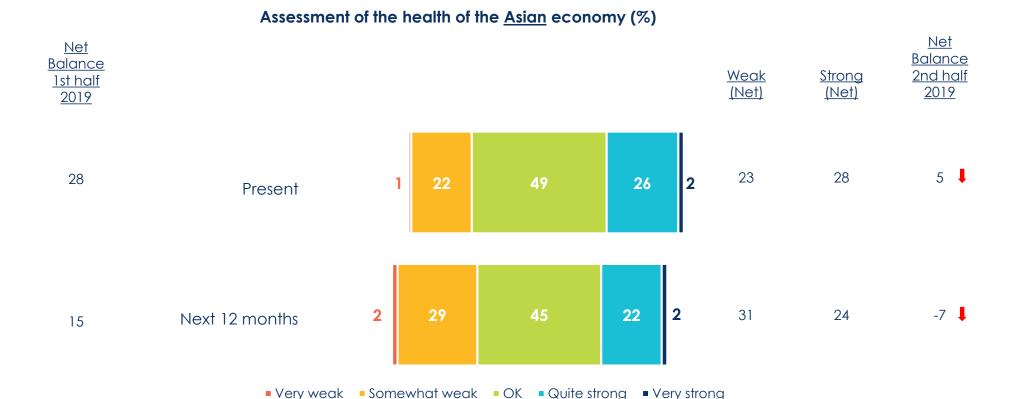


<sup>2.</sup> What is your assessment of the health of your State/Territory economy (where your primary directorship is based)? Base: NSW/VIC/QLD/WA/SA/ACT/TAS n=382/331/262/193/119/66/63

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# Health of the Asian economy

The assessment of the health of the Asian economy at present remains positive although less so compared to the first half of 2019. 28% of directors perceive the Asian economy as currently strong, however, sentiment is negative over the coming 12 months.



3. What is your assessment of the health of the Asian economy? Base: All respondents n=1489

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# Health of the Chinese economy

The assessment of the health of the Chinese economy has declined compared to the first half of 2019. 30% of directors perceive the Chinese economy as currently strong, however, sentiment for the next 12 months is negative.

Assessment of the health of the Chinese economy (%)

Very weakSomewhat weakOKQuite strong

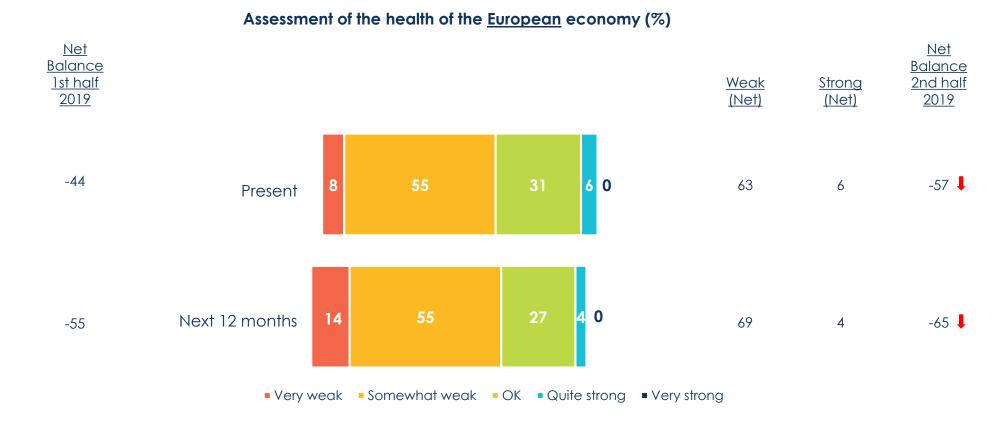


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<sup>4.</sup> What is your assessment of the health of the Chinese economy? Base: All respondents n=1489

# Health of the **European** economy

The assessment of the European economy at present and in the next 12 months is negative. 63% of directors perceive the European economy as weak at present, and 69% expect it to remain weak in the next 12 months.

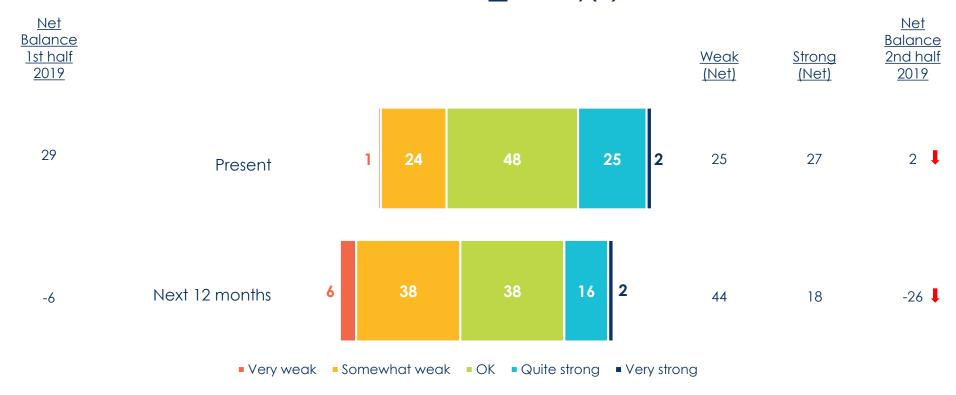


5. What is your assessment of the health of the European economy? Base: All respondents n=1489

# Health of the <u>US</u> economy

The assessment of the US economy has become significantly less positive compared to the first half of 2019. 27% of directors perceive the US economy as presently strong versus 25% as weak. Directors are negative overall regarding the next 12 months with 44% expecting it to be weak in the coming year.

### Assessment of the health of the US economy (%)



6. What is your assessment of the health of the US economy? Base: All respondents n=1489

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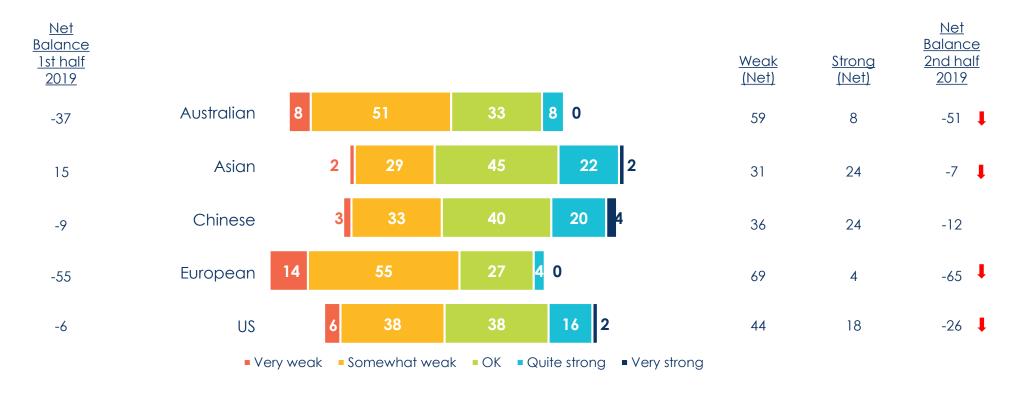
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# Next 12 months health of economies - summary

Compared to the first half of 2019, directors have become more negative about the future health of the global economies. All global economies are now in negative territory.

### Next 12 months health of economies (%)



Base: All respondents n=1489

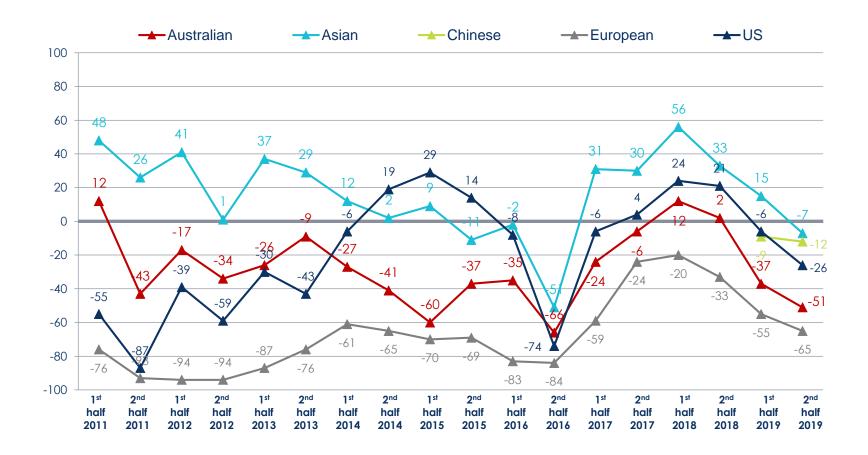
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## Next 12 months health of economies – semi-annual trend

Directors' outlook for the health of world economies is at its lowest point in three years. Sentiment regarding all economies in now in negative territory for the first time since the second half of 2019.



Source: 1,3-6

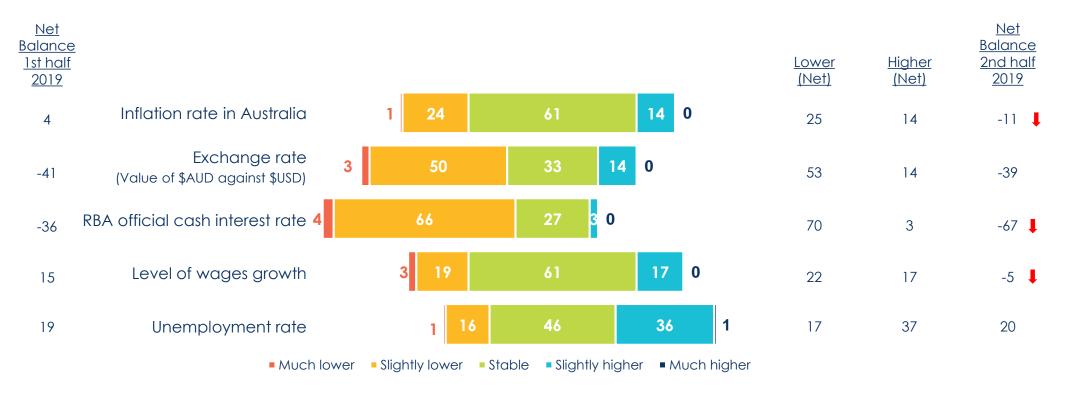
Net Balance

Base: All respondents; W1 2011 n=511; W2 2011 n= 523; W1 2012 n= 554; W2 2012 n=540; W1 2013 n=504; W2 2013 n=527; W1 2014 n=525; W2 2014 n=501; W1 2015 n=540; W2 2015 n=521; W1 2016 n=833; W2 2016 n=987; W1 2017 n=1106; W2 2017 n=973; W1 2018 n=945; W2 2018 n=1252. W1 2019 n=927, W2 2019 n=1489

# Economic indicators (Australia) – expectations in next 12 months

Compared to the first half of 2019, directors expect a significant decrease in inflation, the cash interest rate and level of wages growth. 37% of directors expect an increase in the unemployment rate in the next 12 months.

### Expectation of ... in 12 months time (%)



7. What is your expectation of ...? Base: All respondents n=1489

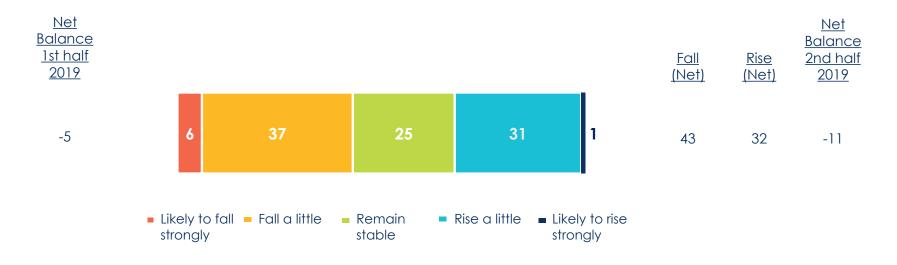
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# Expected change to ASX ALL Ordinaries index – next 12 months

Expectations regarding the ASX All Ordinaries index remains negative, with 43% of directors expecting the index to fall in the next 12 months.





19. What is your expectation of change to the ASX All Ordinaries index over the next 12 months? Base: All respondents n=1489

# Expected change to All Ordinaries index: next 12 months – trend

Expectations regarding the ASX All Ordinaries index for the coming year remains in negative territory for the second consecutive period.



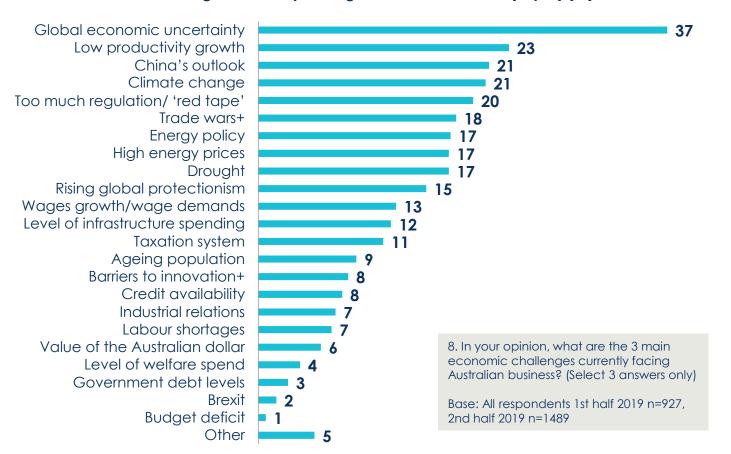
Source: 19

Base: All respondents; W1 2011 n=511; W2 2011 n= 523; W1 2012 n= 554; W2 2012 n=521; W1 2013 n=504; W2 2013 n=527; W1 2014 n=525; W2 2014 n=501; W1 2015 n=540; W2 2015 n=5 n=521: W1 2016 n=833; W2 2016 n=987; W1 2017 n=1106: W2 2017 n=973; W1 2018 n=945; W2 2018 n=1252. W1 2019 n=927, W2 2019 n=1489

# Main current economic challenges (Top 3)

Global economic uncertainty is again the main economic challenge currently facing Australian business, followed by low productivity growth, China's outlook and climate change. Global economic uncertainty and the drought are mentioned significantly more often by directors compared to the first half of 2019.

### Main economic challenges currently facing Australian business (Top 3) (%)

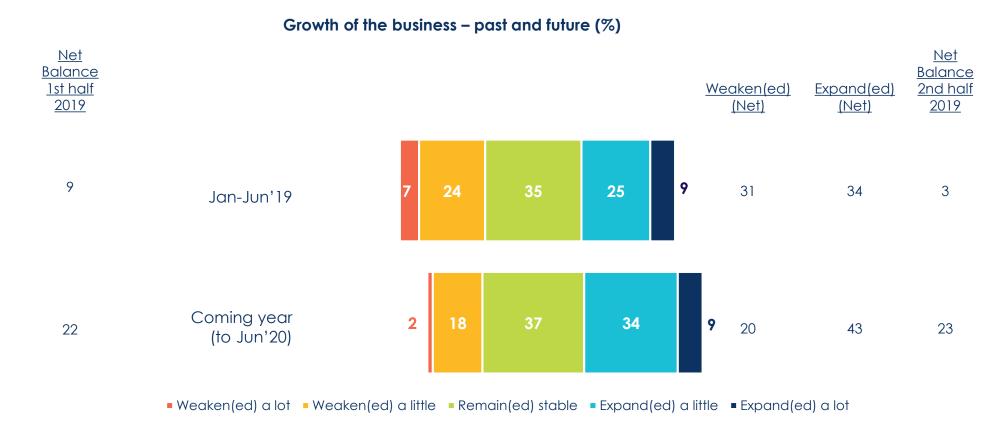


<u>Total</u> 1st half 2019	<u>Total</u> 2nd half 2019
27	37 🛖
20	23
24	21
23	21
20	20
n/a	18
22	17
20	17
10	17 👚
15	15
15	13
11	12
19	11 👢
13	9
n/a	8 _
16	8 🖊
10	7
5	7
4	6
7	4
6	3
1	2
3	1
9	5

# **Business Forecast**

# Growth of the business (primary directorship company)

Directors continue to have a positive view regarding the growth of their business, with 43% of directors expecting their business to expand in the coming year.

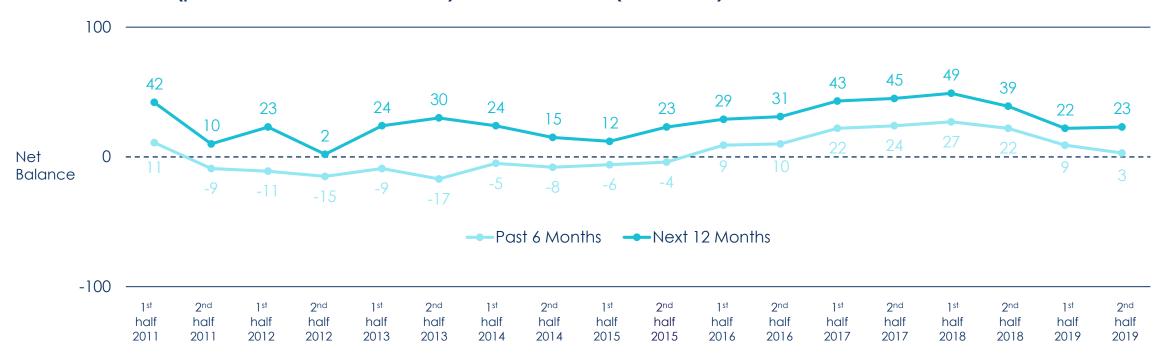


<sup>9.</sup> Which best describes the growth or otherwise of the business over the period January to June 2019?
10. What is your expectation of the growth or otherwise of the business over the coming year (to June 2020)?
Base: All respondents n=1489

# Past and future growth of business – semi-annual trend

Directors' overall views regarding past business growth has had a consecutive downward movement, although still in positive territory. Directors' views regarding future business growth remains stable.

### Growth of business (past 6 months and next 12 months) – semi-annual trend (net balance)

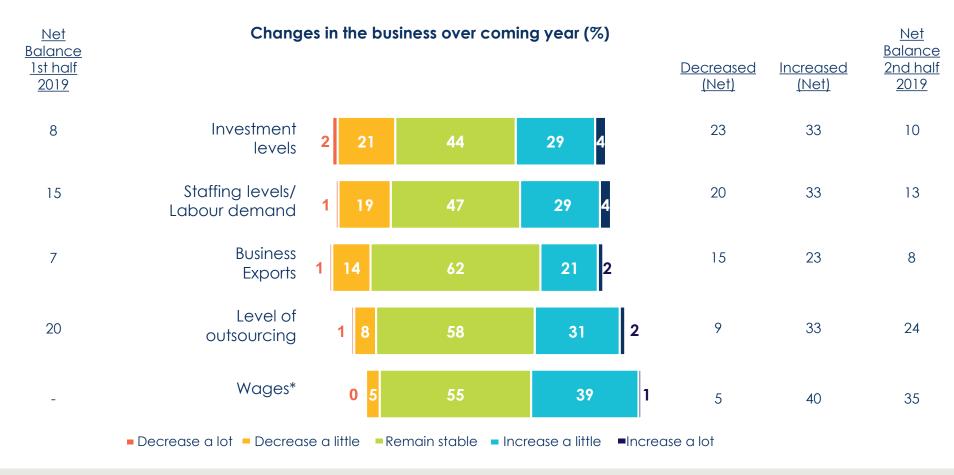


Source: 8 - 9

Base: All respondents; W1 2011 n=511; W2 2011 n= 523; W1 2012 n= 554; W2 2012 n=521; W1 2013 n=504; W2 2013 n=527; W1 2014 n=525, W2 2014 n=501; W1 2015 n=540; W2 2015 n=521; W1 2016 n=833; W2 2016 n=987; W1 2017 n=1106; W2 2017 n=973; W1 2018 n=945; W2 2018 n=1252, W1 2019 n=927, W2 2019 n=1489

# Changes in business – coming year

One in three directors expect staffing levels/labour demand, investment levels and outsourcing levels to increase over the coming year.

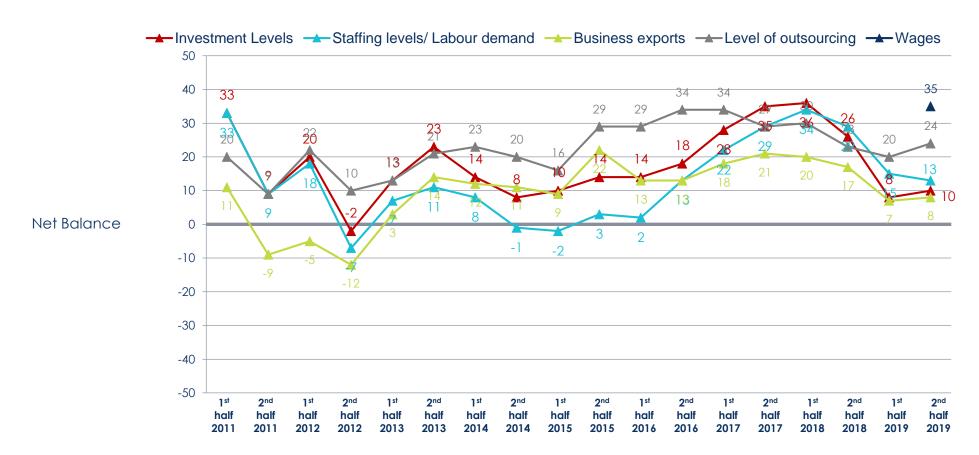


<sup>11.</sup> To what extent, if any, do you expect these things to change over the coming year (to June 2020)? \*Wages added in H2'19 Base: All respondents n=1489

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# Changes in the business over coming year – semi-annual trend

The expectation of changes in the business have seen marginal increases for investment levels, outsourcing levels and business exports in the second half of 2019.



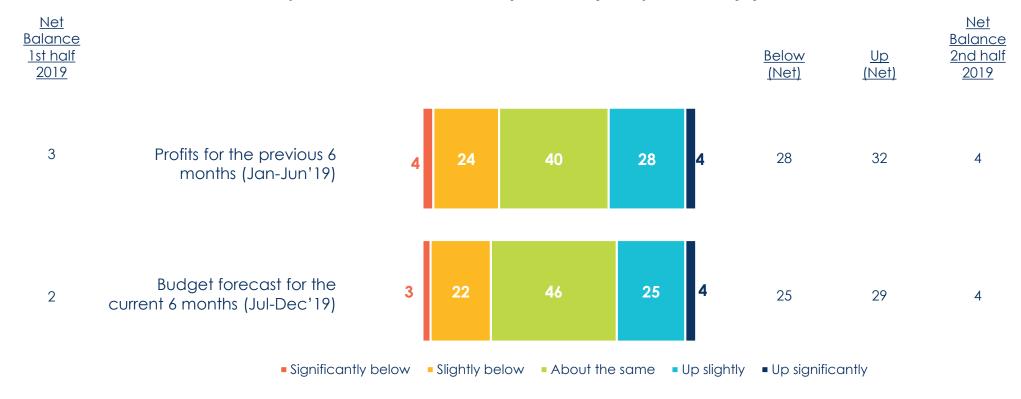
Source: 11

Base: All respondents; W1 2011 n=511; W2 2011 n= 523; W1 2012 n= 554; W2 2012 n=540; W1 2013 n=504; W2 2013 n=527; W1 2014 n=525; W2 2014 n=501; W1 2015 n=540; W2 2016 n=5 n=521; W1 2016 n=833; W2 2016 n=987; W1 2017 n=1106; W2 2017 n=973; W1 2018 n=945; W2 2018 n=1252, W1 2019 n=927, W2 2019 n=1489. \*Wages added in H2'19

# Profits for current six months compared to ...

Expectations of profits for the current six months (Jan-Jun'19) are in positive territory. 32% of directors expect an increase in profits compared to the previous six months and 29% expect an increase in profits compared to the budget forecast for the current six months.

### Actual profits for current six months (Jul-Dec'19) compared to ... (%)

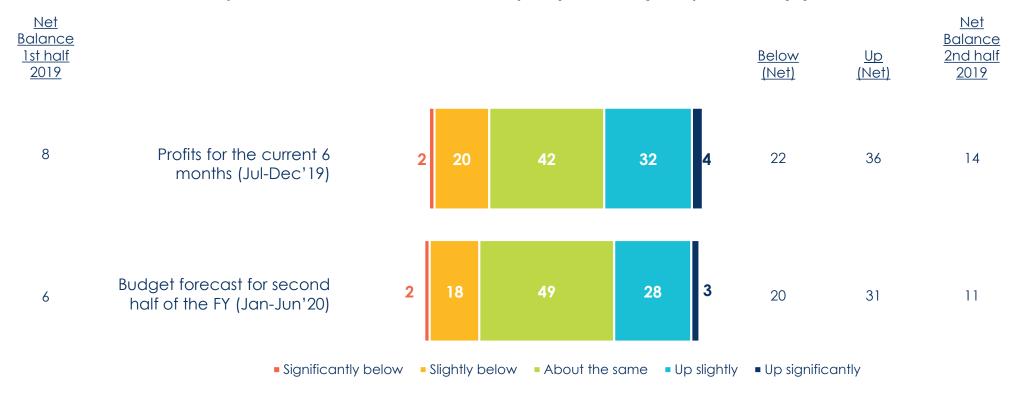


12. How do you expect your actual profits for the current 6 months, July to December 2019, to compare to ... ? Base: All respondents n=1489

# Profits for second half of this financial year compared to ...

Expectations of profits for the second half of this financial year (Jan-Jun'20) are positive compared to profits for the current six months and for the budget forecast. 36% of directors are expecting an increase in profits compared to profits for the current 6 months (Jul-Dec'19) and 31% of directors are expecting an increase in profits compared to the budget forecast for Jan-Jun'20.

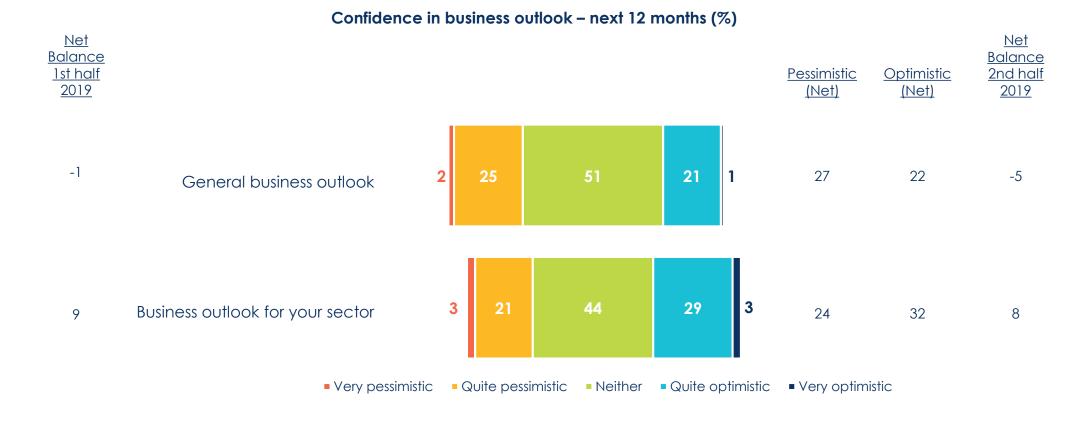
### Actual profits for second half of this financial year (Jan-Jun'20) compared to ... (%)



13. How do you expect your actual profits for the second half of this financial year, January to June 2020, to compare to ... ? Base: All respondents n=1489

## Confidence in business outlook – next 12 months

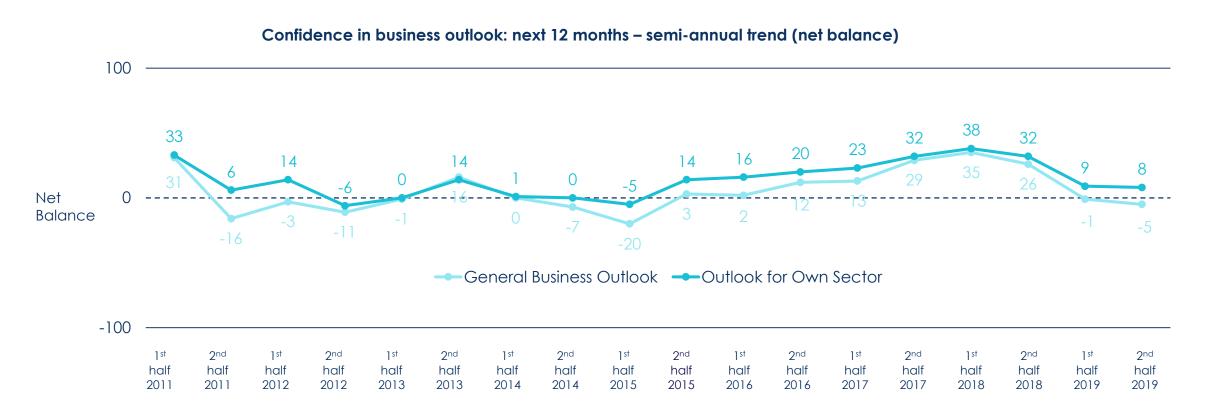
Directors are less confident about the business outlook in the next 12 months compared to the first half of 2019. 27% of directors indicate they are pessimistic about the general business outlook. However, with regards to the business outlook for their own sectors, 32% of directors are optimistic.



14. Overall, how confident or otherwise are you about....? Base: All respondents n=1489

# Confidence in business outlook - next 12 months semi-annual trend

The second half of 2019 has seen a further downward movement in directors' confidence regarding the general business outlook.

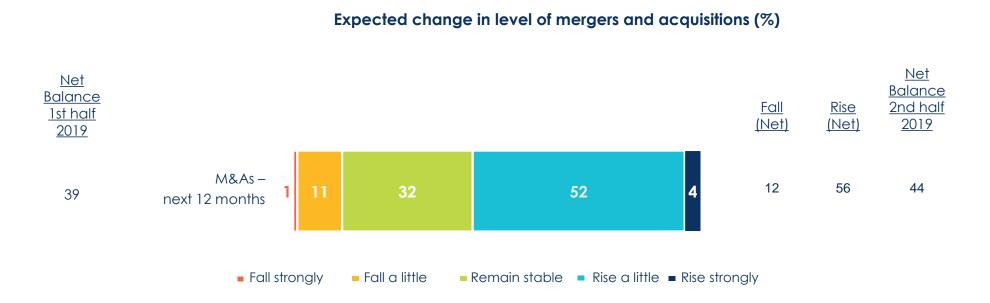


14. Overall, how confident or otherwise are you about ... ?

Base: All respondents: W1 2011 n=511: W2 2011 n= 523: W1 2012 n= 554: W2 2012 n=540: W1 2013 n=504: W2 2013 n=527: W1 2014 n=525: W2 2014 n=501: W1 2015 n=540: W2 2015 n=5 n=521: W1 2016 n=833; W2 2016 n=987; W1 2017 n=1106: W2 2017 n=973; W1 2018 n=945; W2 2018 n=1252. W1 2019 n=927, W2 2019 n=1489

# Expected change in level of mergers and acquisitions – next 12 months

56% of directors expect a rise in the level of mergers and acquisitions over the coming year.



19. What is your expectation of changes in the level of mergers and acquisitions activity over the next 12 months? Base: All respondents n=1489

# Government Policy Budgetary

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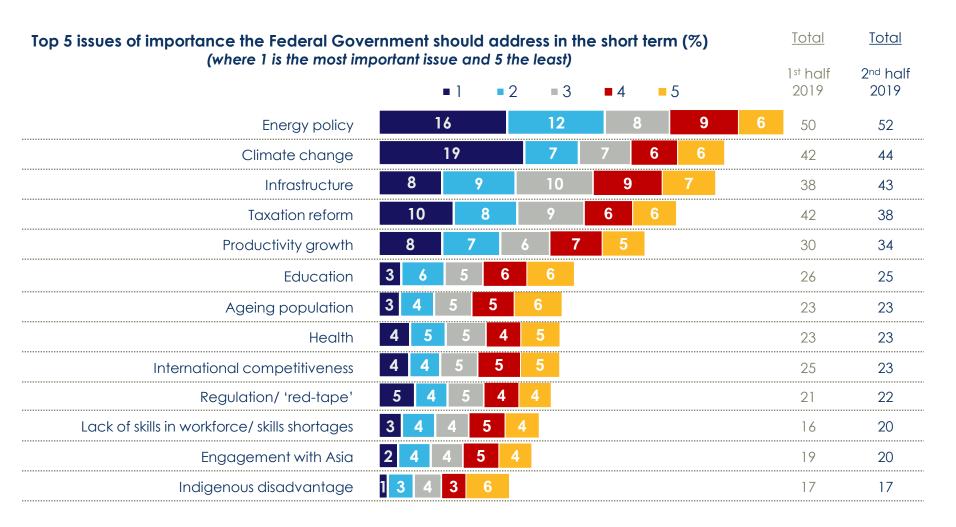
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# Issues federal government should address in short term (part 1)

Directors rate energy policy, climate change and infrastructure as the top priorities for the Federal Government to address in the short term.



25. Please nominate the top 5 issues of importance, in your opinion, that the federal government should address in the short term (i.e. in the next 3 years), where 1 is the most important issue and 5 is the least important Base: All respondents 1st half 2019 n=927, 2nd half 2019 n=1489

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# Issues federal government should address in short term (part 2)

						t term (%)	<u>Total</u>	<u>Total</u>
nportai		_	• 2			<b>5</b>	1 <sup>st</sup> half 2019	2 <sup>nd</sup> half 2019
2	3	(	3	4	4		21	16
2	3	4	,	3	4		n/a	16
2	3	3		4	3		15	15
2	2	2	2	4			12	12
1 2	2	3		3			12	11
1 2	2 2	1 2					13	8
1 1	1 3	3 2					10	8
1	1 2	1 1					17	7 🖶
1 1	2 1	2					11	6
0 1	1 2	2					5	6
111	1 2						5	5
<b>01</b> 11	1 1						3	3
i 1 <mark>1</mark>	1						4	3
	2 2 2	2 3 2 3 2 3 2 2 1 2 2 1 1 2 2 1 1 2 2 1 1 2 1	2 3 3 2 2 2 2 1 2 2 1 2 1 1 2 1 1 1 2 1 2	portant issue and 5 the 2 2 3 3 4 2 3 4 2 3 3 2 2 2 2 1 2 2 3 1 2 2 1 2 1 1 3 2 1 1 2 1 1 1 2 1 2	portant issue and 5 the least	portant issue and 5 the least)  1 2 3 3 4 4  2 3 4 3 4  2 3 3 4 3  2 2 2 2 2 4  1 2 2 1 2  1 1 2 1 1  1 2 1 2	2 3 4 4   2 3 4 3   2 3 4 3   2 3 4 3   2 2 2 4   1 2 2 1   1 1 2 1   1 1 2 1   1 1 2 1   1 1 2 1   1 1 2 1   1 1 2 1   1 1 2 1   1 1 2 1   1 1 2 1	portant issue and 5 the least)  1st half 2019  2 3 3 4 4 4 21  2 3 3 4 3 4 7 7 7 11 2 1 2 1 1

25. Please nominate the top 5 issues of importance, in your opinion, that the federal government should address in the short term (i.e. in the next 3 years), where 1 is the most important issue and 5 is the least important Base: All respondents 1st half 2019 n=927, 2<sup>nd</sup> half 2019 n=1489

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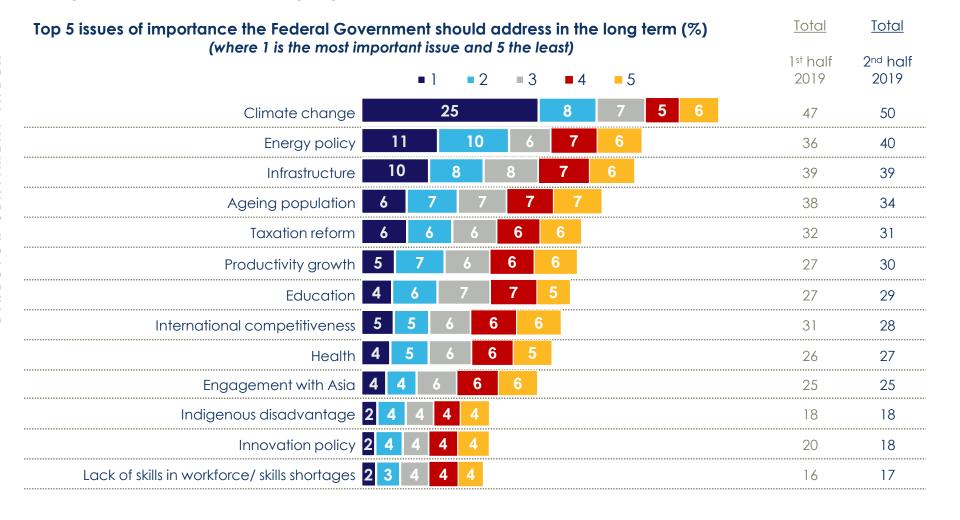
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# Issues federal government should address in long term (part 1)

Consistent with the first half of 2019, directors rate climate change as the top long term priority the federal government should address, followed by energy policy, infrastructure, an ageing population and taxation reform.



26. Please nominate the top 5 issues of importance, in your opinion, that the federal government should address in the long term (i.e. in the next 10-20 years), where 1 is the most important issue and 5 is the least important Base: All respondents 1st half 2019 n=927, 2nd half 2019 n=1489

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# Issues federal government should address in long term (part 2)

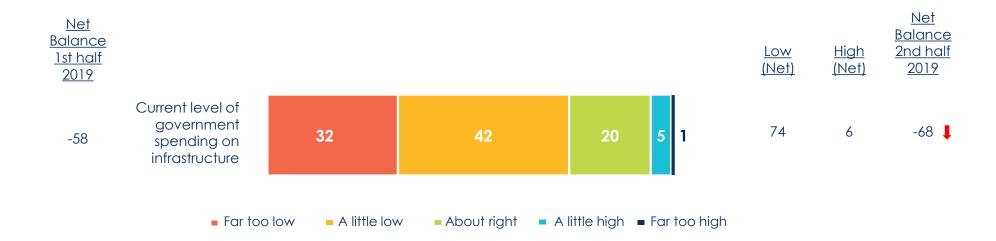
Top 5 issues of importance the Federal Gover								ie l	long t	erm (%)	<u>Total</u>	<u>Total</u>
(where 1 is the most imp	orta		issu i ]	<b>e</b> and <b>e</b> 2		he le ■ 3	<b>ast)</b> ■ 4		<b>5</b>		1 <sup>st</sup> half 2019	2 <sup>nd</sup> half 2019
Barriers to innovation+ 1	3		4		3	4					n/a	15
Regulation/ 'red-tape'		3	3		4	3					15	14
Foreign ownership 2	2		2	3		4					13	13
Industrial Relations 1	2		3	3	3	3					11	12
Federal budget deficit 2	2	2	2	2	3						19	11 棏
Superannuation $oldsymbol{1}$	2	2	3	3							10	9
Size of the Federal Government 1	1 :	2	2	3							10	9
Defence 1	2	2	2	1							9	8
Constitutional reform 11	2	1	2								12	7
Border protection 1	1	1	2								8	6
NBN rollout 💵	1 1										4	4
Skilled immigration including changes to 457 arrangements	1 1										3	3
Childcare policies 1	10										3	3

26. Please nominate the top 5 issues of importance, in your opinion, that the federal government should address in the long term (i.e. in the next 10-20 years), where 1 is the most important issue and 5 is the least important Base: All respondents 1st half 2019 n=927, 2<sup>nd</sup> half 2019 n=1489

## Current level of government spending on infrastructure

Opinion regarding the level of government spending on infrastructure is significantly more negative, with 74% of directors perceiving that government spending on infrastructure is low.





20. In your opinion, is the current level of government spending on infrastructure...? Base: All respondents n=1489

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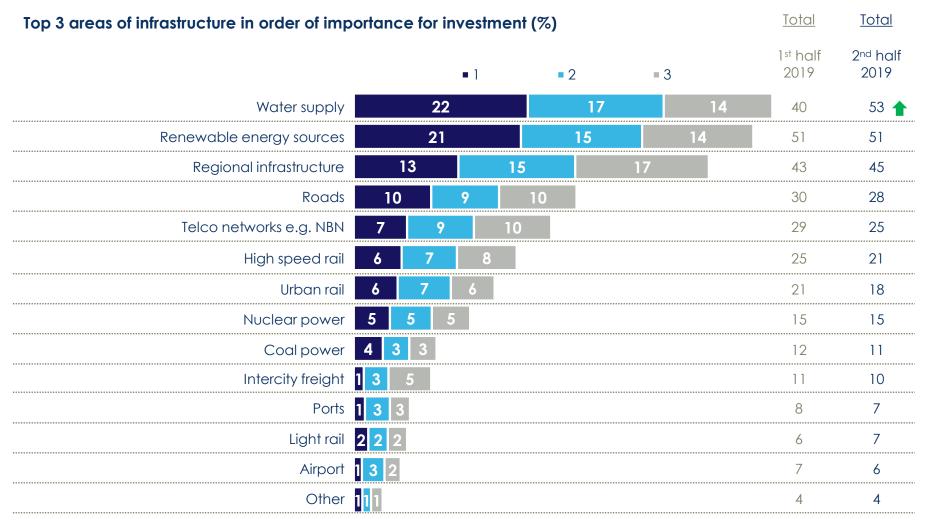
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## Investment in Infrastructure (Top 3)

Directors rate water supply as the top area of importance for infrastructure investment, with a significantly higher proportion of directors nominating this area compared to the first half of 2019. This is followed by renewable energy sources and regional infrastructure.



21. Please nominate the top three areas of infrastructure in order of importance for investment, in your opinion (Select three answers only) Base: All respondents 1st half 2019 n=927, 2<sup>nd</sup> half 2019 n=1489

# Government Policy **Taxation**

### Level of taxation in Australia

Directors continue to view the level of taxation in Australia as high. Compared to the first half of 2019, there has been a significant decline with regards to directors' views of the level of personal taxation.

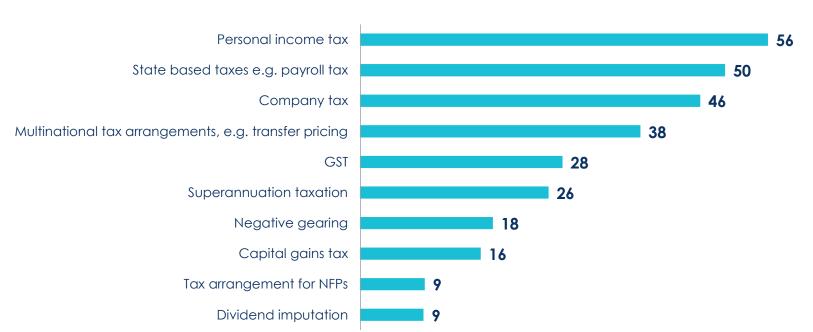


15. What is your view on the level of...? Base: All respondents n=1489

## Reform of taxation system

The top priorities nominated for taxation reform remain consistent with results for the first half of 2019. Directors rate personal income tax, followed by state based taxes and company tax as the top three priorities for reform in any future comprehensive review of the current taxation system.

Top 3 priorities for tax reform in any future comprehensive review of the current taxation system (%)



<u>Total</u> 1st half 2019	<u>Total</u> 2nd half 2019
52	56
45	50
48	46
39	38
29	28
25	26
21	18
15	16
10	9
10	9

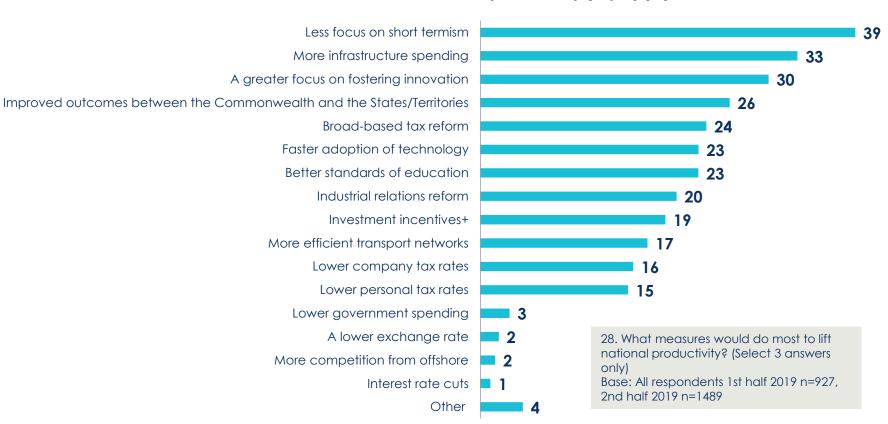
15. Please nominate the top 3 priorities for tax reform, in your opinion, in any future comprehensive review of the current taxation system. Base: All respondents 1st half 2019 n=927, 2nd half 2019 n=1489

# Government Policy Regulation

### Main measure to lift national productivity

Directors continue to nominate less focus on short termism as the top measure for lifting national productivity, although a significantly lower proportion of directors nominated this compared to the first half of 2019. This is followed by more infrastructure spending and a greater focus on fostering innovation.

#### Main measures to lift national productivity (Top 3) (%)



<u>Total</u>	<u>Total</u>
1st half 2019	2nd half 2019
46	39 棏
28	33
33	30
25	26
23	24
26	23
28	23
18	20
n/a	19
23	17 棏
17	16
16	15
4	3
2	2
2	2
1	1
4	4

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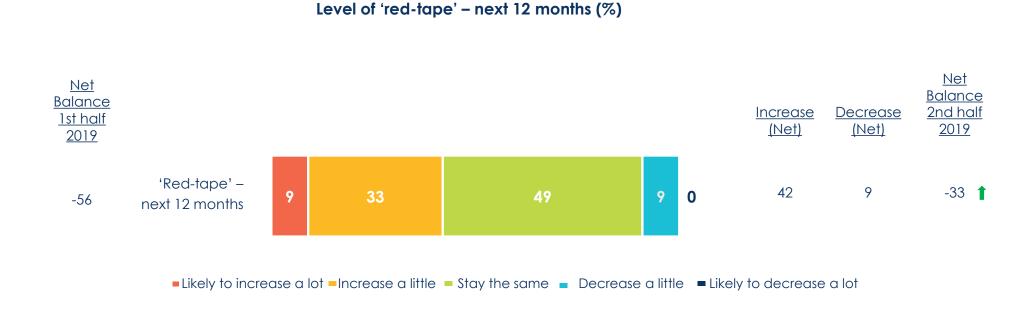
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### Level of 'red-tape' in next 12 months

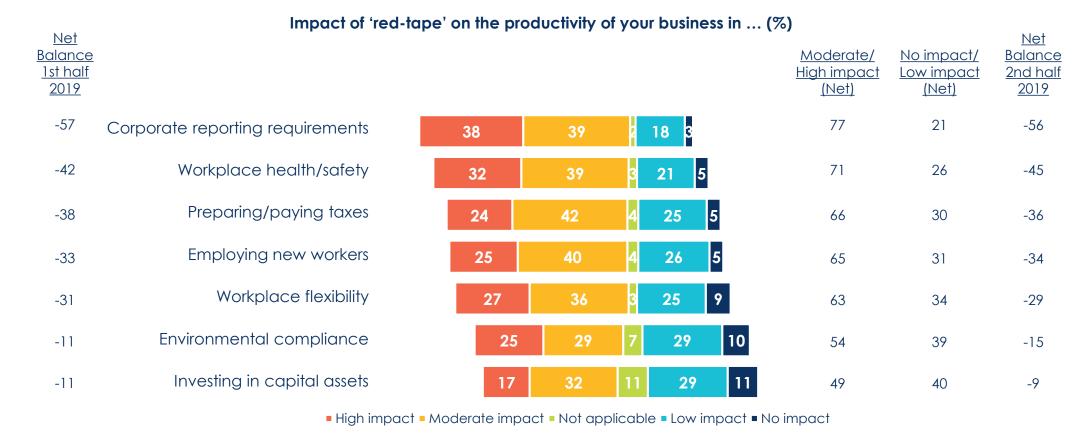
42% of directors continue to expect the level of 'red-tape' to increase in the next 12 months. Compared to the first half of 2019, expectations regarding the level of 'red-tape' have significantly improved.



22. What is your expectation of changes in the level of "red-tape" over the next 12 months? Base: All respondents n=1489

# Impact of 'red-tape' on business productivity

77% of directors identify corporate reporting requirements as the aspect of their business most affected by 'red-tape'. This is followed by workplace health/safety and preparing/paying taxes.



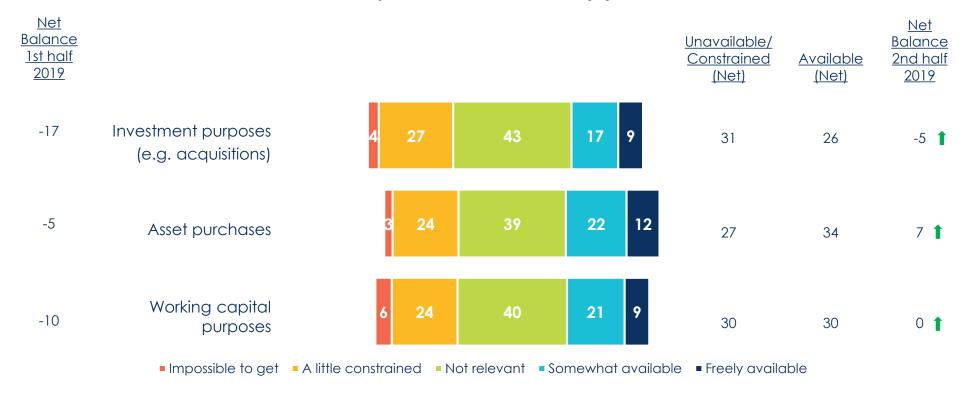
<sup>23.</sup> What impact (cost/time) does 'red-tape' have on the productivity of your business in the following areas? Base: All respondents n=1489

# Government Policy **Credit Availability**

## Credit availability for business – Jan-Jun'19

Experience around credit availability for businesses over the past six months has significantly improved compared to the first half of 2019.

#### Credit availability for business – Jan-Jun'19 (%)

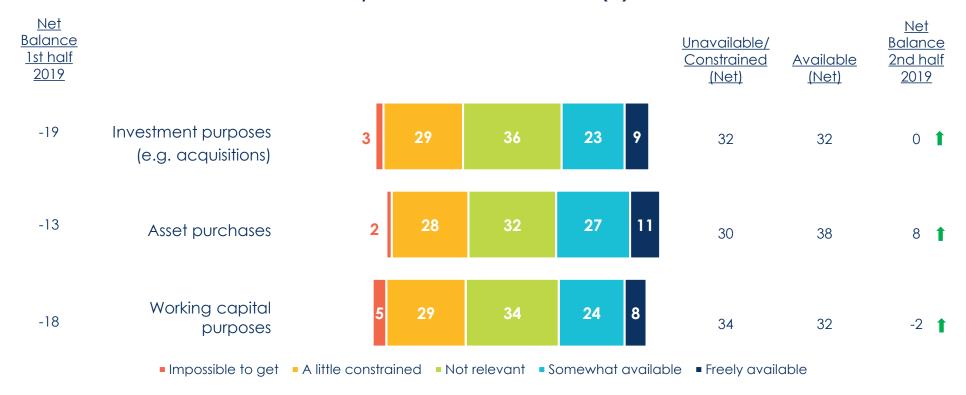


16. For the business, what has been the experience over the period January to June 2019 relating to...? Base: All respondents n=1489

### Credit availability for business – next 12 months

Expectations of credit availability in the future are more positive compared to the first half of 2019. 38% of directors expect credit for asset purchases will be available in the next twelve months, 32% expect the same regarding credit for investment purposes and 32% expect the same regarding working capital purposes.

#### Credit availability for business – next 12 months (%)

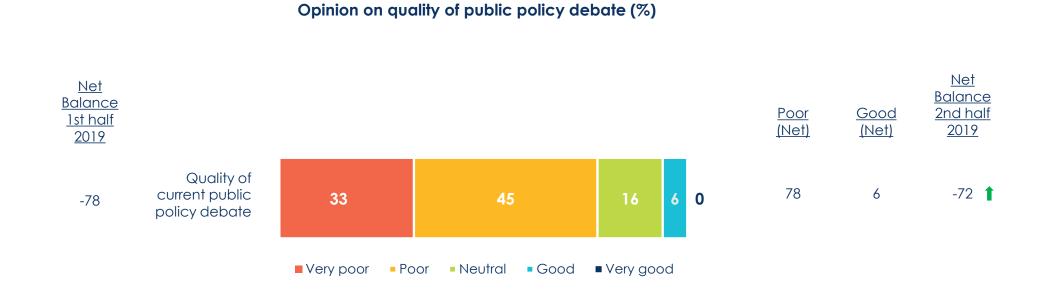


17. And what is your expectation of credit availability over the next 12 months? Base: All respondents n=1489

# **Public Policy**

### Quality of public policy debate in Australia

Compared to the first half of 2019, directors' opinions regarding the current quality of public policy debate in Australia has significantly improved, although it remains in negative territory. 78% of directors believe the current quality of public policy debate is poor.



47. How would you rate the current quality of public policy debate in Australia? Base: All respondents n=1489

# Government Policy Performance & Business Understanding

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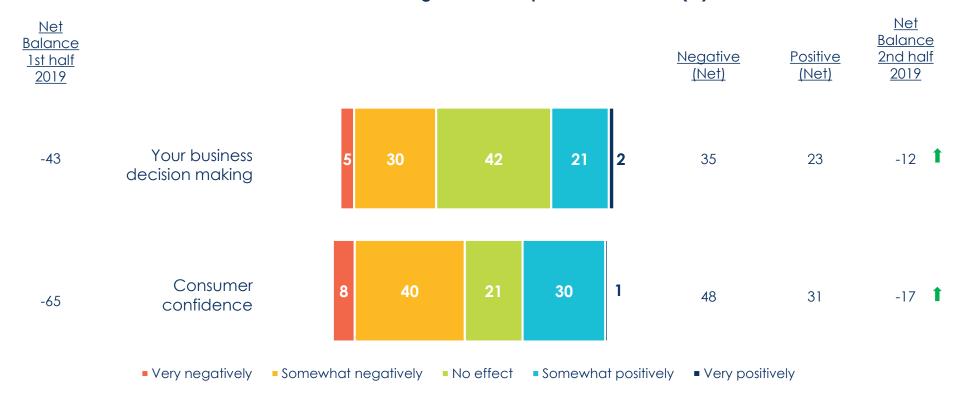
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## Impact of Federal Government's performance on business

Compared to the first half of 2019, directors' are significantly less negative overall about the effect of the Federal Government's current performance on consumer confidence and business decision making. However, results remain in negative territory.

#### Effect of current federal government's performance on ... (%)

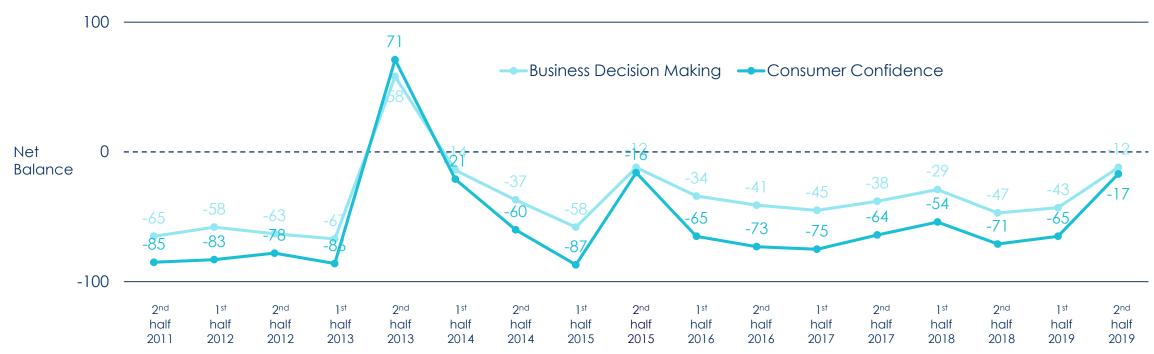


27. How is the current federal government's performance affecting ...? Base: All respondents n=1489

# Impact of federal government on business - semi-annual trend

The effect of the Federal Government's performance on business decision making and consumer confidence remains in negative territory but there has been a consecutive uplift in the second half of 2019.





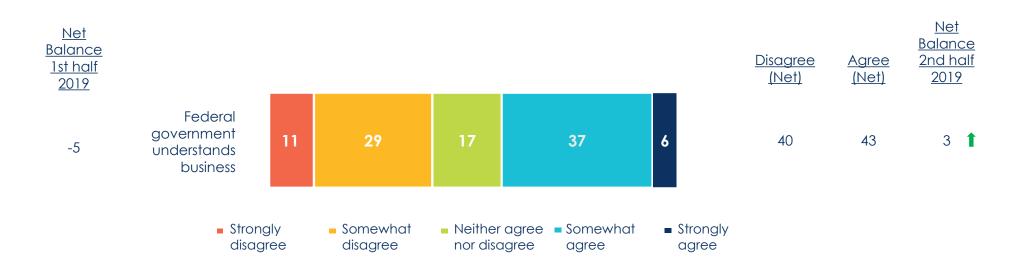
Source: 27

Base: All respondents; W2 2011 n= 523; W1 2012 n= 554; W2 2012 n=540; W1 2013 n=504; W2 2013 n=527; W1 2014 n=525; W2 2014 n=501; W1 2015 n=540; W2 2015 n=521; W1 2016 n=833; W2 2016 n=987; W1 2017 n=1106; W2 2017 n=973; W1 2018 n=945; W2 2018 n=1252, W1 2019 n=927, W2 2019 n=1489

### Federal government's understanding of business

Compared to the first half of 2019, directors are positive about the Federal Government's understanding of business, with 43% agreeing with the statement that the current Federal Government understands business.

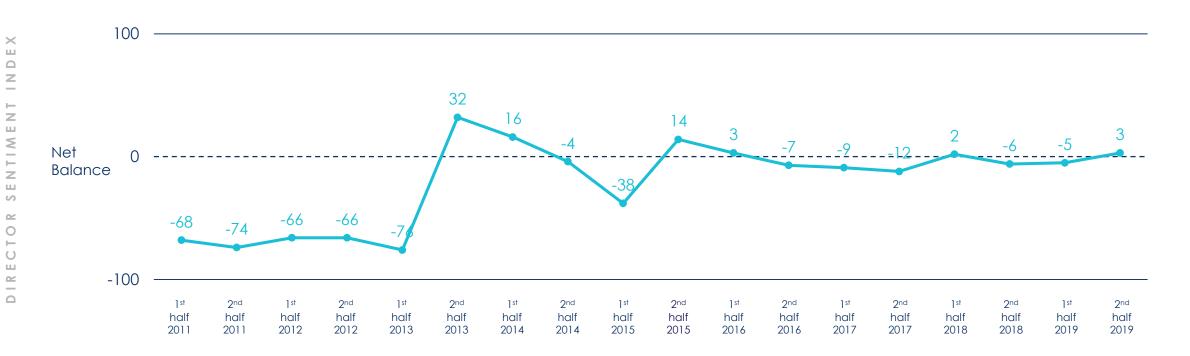




24. To what extent do you agree or disagree with the statement "The current Federal Government understands business"? Base: All respondents n=1489

### Federal government's understanding of business – semi-annual trend

The view regarding the Federal Government's understanding of business has moved into positive territory in the second half of 2019.



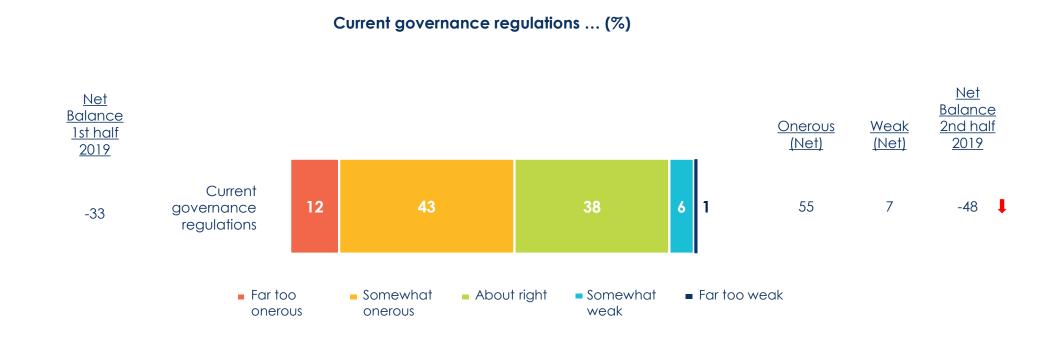
Source: 24

Base: All respondents; W1 2011 n=511; W2 2011 n= 523; W1 2012 n= 554; W2 2012 n=521; W1 2013 n=504; W2 2013 n=527; W1 2014 n=525; W2 2014 n=501; W1 2015 n=540; W2 2015 n=521; W1 2016 n=833; W2 2016 n=987; W1 2017 n=1106; W2 2017 n=973; W1 2018 n=945; W2 2018 n=1252, W1 2019 n=927, W2 2019 n=1489

# Key Issues for Directors and Boards

### **Current governance regulations**

Compared to the first half of 2019, directors are significantly more negative about current governance regulations, with 55% perceiving them to be onerous.

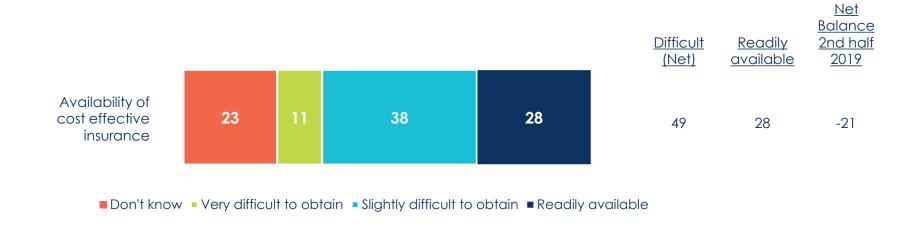


29. In your opinion, are current governance regulations ...? Base: All respondents n=1489

### Availability of cost effective directors and officers

49% of directors perceive it is difficult to obtain cost-effective directors and officers insurance in the current market.

#### Availability of cost effective directors and officers insurance in the current market (%)



New question H2'19

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B10. How you would you rate the availability of cost-effective directors and officers insurance in the current market? Base: All respondents n=1489

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### Impact of legislation on director liability

50% of directors believe legislation on directors' liability is negatively impacting on their willingness to accept new board appointments. 40% of directors purport the legislation negatively impacts on their willingness to continue on Boards and for 36%, the legislation negatively affects their business decision making.

#### Legislation on directors' liability affecting ... (%)



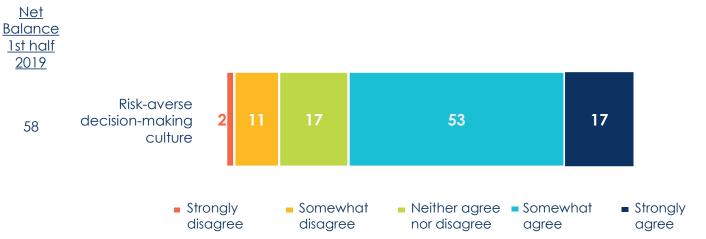
30. How does legislation on Directors' liability affect ... ? Base: All respondents n=1489

Net

### Business decision making and risk aversion

70% of directors agree there is a risk-averse decision-making culture on Australian boards.

#### Risk-averse decision-making culture on Australian boards? (%)



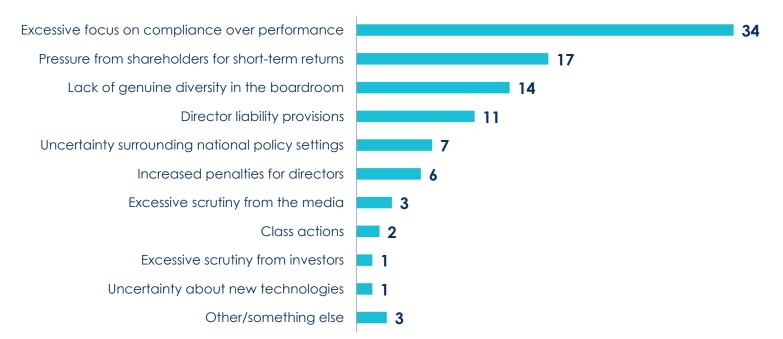
<u>Disagree</u> (Net)	<u>Agree</u> (Net)	Balance 2nd half 2019
13	70	57

31. To what extent do you agree or disagree that there is a risk-averse decision-making culture on Australian boards? Base: All respondents n=1489

## Reason for risk-averse decision making culture

34% of directors believe the main reason there is a risk-averse decision making culture on Australian boards is due to excessive focus on compliance over performance, followed by pressure from shareholders for short-term returns and lack of genuine diversity in the boardroom.

#### Main reason that there is a risk-averse decision making culture (%)



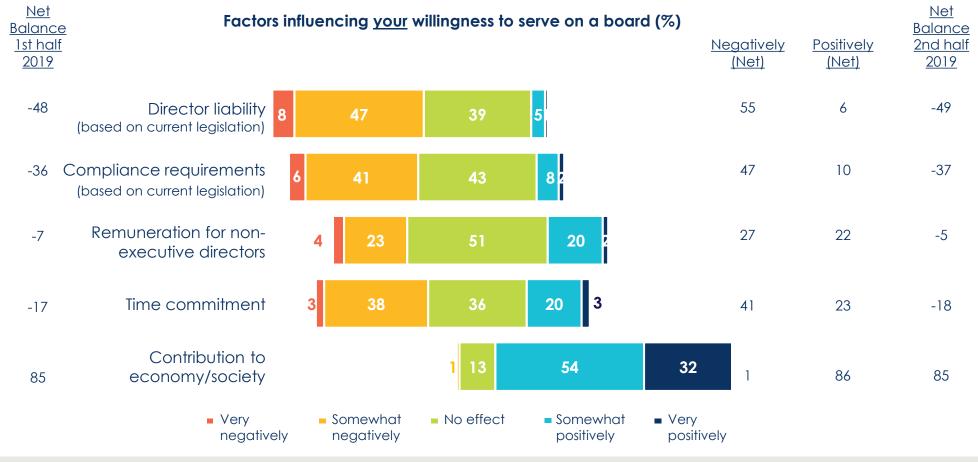
<u>Total</u> 1st half 2019	<u>Total</u> 2nd half 2019
30	34
21	17
13	14
9	11
10	7
6	6
5	3
2	2
1	1
1	1
3	3

32. What do you feel is the main reason that there is a risk averse decision-making culture on Australian boards?

Base: Those who agree that there is a risk-averse decision making culture on Australian boards 1st half 2019 n=652, 2nd half 2019 n=1044

## Factors influencing your willingness to serve on a board

Consistent with the first half of 2019, 86% of directors believe that the contribution they make to the economy and society positively influences their willingness to serve on a board, while 55% believe that director liability negatively impacts their willingness to serve on a board.



37. How do the following things influence your willingness to serve on a Board? Base: All respondents n=1489

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## Adequacy of public company remuneration reports

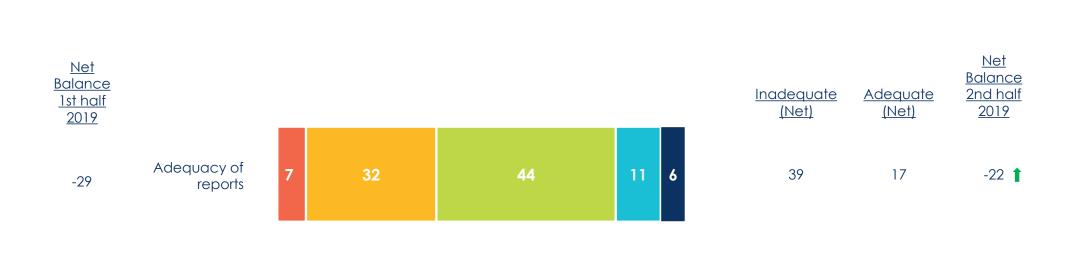
Somewhat

inadequate

Compared to the first half of 2019, directors are significantly more positive about the adequacy of public company remuneration reports, although it remains in negative territory. 39% of directors perceive public company remuneration reports to be inadequate.

Adequacy of public company remuneration reports (%)

About right



Somewhat

adequate

Very

adequate

33. What is your view of the adequacy of public company remuneration reports? Base: All respondents n=1489

Wholly

inadequate

### Effectiveness of corporate reporting

46% of directors perceive the effectiveness of corporate reporting as effective.



34. In your opinion, how would you rate the effectiveness of corporate reporting in Australia? Base: All respondents n=1489

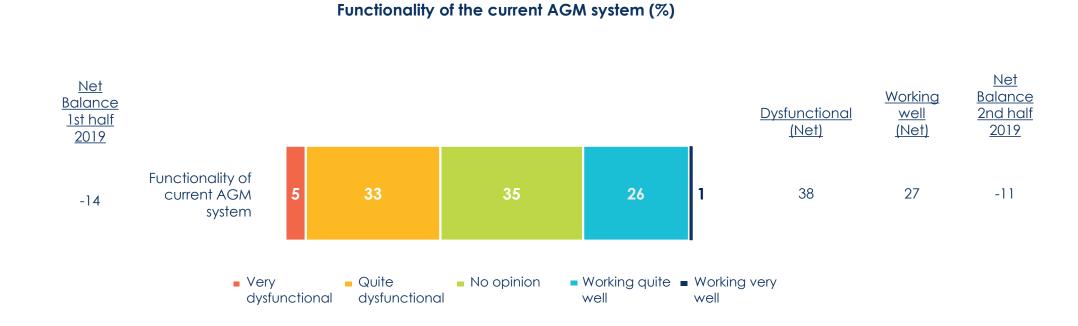
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## Current AGM system

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Opinion regarding the current AGM system remains consistent in the second half of 2019, with 38% of directors believing that the current AGM system is dysfunctional.



35. In your opinion, is the current AGM system ... ? Base: All respondents n=1489

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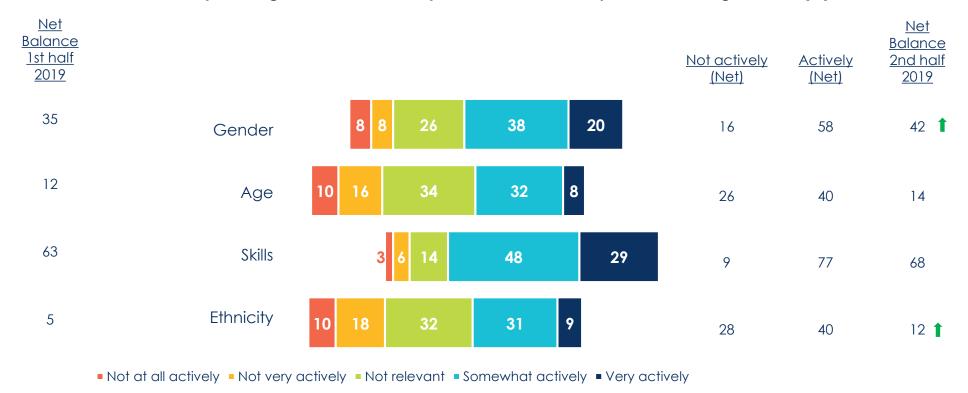
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### Board diversity: policy and efforts to increase

The effort made to increase the diversity in board membership with regards to gender and ethnicity has significantly increased compared to the first half of 2019. 58% of directors state their business is actively seeking to improve gender diversity and 40% are actively trying to increase ethnic diversity.

#### Extent board is actively seeking to increase diversity of board membership in the following areas ... (%)



36. To what extent is your Board actively seeking to increase diversity in the following areas? Base: All respondents n=1489

## Extent Board is trying to effect change in culture

89% of directors believe their Board is trying to effect change in culture within their organisation.

Extent Board is trying to effect change in culture in the organisation (%)



35. To what extent is your Board trying to effect change in culture within the organisation? Base: All respondents n=1489

## Topical Issues

#### Main issues "keeping you awake at night"

Sustainability and long-term growth prospects continues to be the main issue that keeps directors "awake at night". Global economic conditions, legal and regulatory compliance, cyber crime and structural change/changing business models are mentioned by at least one in five directors.

#### Main issues that would "keep you awake at night" (%)



<u>Total</u> 1st half 2019	Total 2nd half 2019
36	33
n/a	23
21	22
19	21
22	20
20	19
20	19
19	16
14	13
14	13
17	13
10	12
13	12
n/a	9
12	9
10	9
9	7
4	4
2	3
3	2
8	7

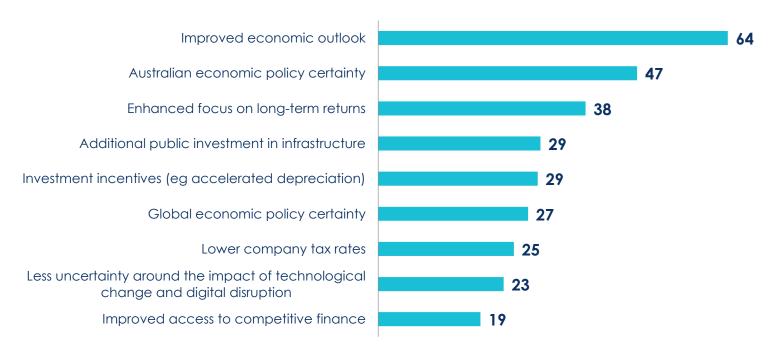
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#### Encouraging business to increase investment/capital expenditure

64% of directors state that an improved economic outlook would encourage their business to increase its level of investment/capital expenditure over the next year, followed by Australian economic policy certainty and enhanced focus on long-term returns.

Factors encouraging your business to increase its level of investment / capital expenditure over the next year (Top 3) (%)



New question H2'19

39. Which of the following would encourage your business to increase its level of investment / capital expenditure over the next year? Base: All respondents n=1489

# Summary of Key Indicators

#### Summary of key indicators (1/6)

Indicator (expected change in coming 12 months)	Scale	2nd half 2019 net balance	1st half 2019 net balance
Economic conditions			
Health of the Australian economy	Weak/strong	-51 ↓	-37
Health of the Asian economy	Weak/strong	-7 ↓	15
Health of the Chinese economy	Weak/strong	-12	-9
Health of the European economy	Weak/strong	-65 ↓	-55
Health of the US economy	Weak/strong	-26 ↓	-6
Inflation rate (Australia)	Lower/higher	-11 ↓	4
Exchange rate (value of AUD versus USD)	Lower/higher	-39	-41
RBA cash rate	Lower/higher	-67 ↓	-36
Level of wages growth	Lower/higher	-5 ↓	15
Unemployment rate	Lower/higher	20	19
Expected change in ASX All Ordinaries index	Fall/rise	-11	-5

significantly higher vs. 1st half 2019 @ 95% confidence level

<sup>■</sup> Significantly lower vs. 1st half 2019 @ 95% confidence level

#### Summary of key indicators (2/6)

Indicator (expected change in coming 12 months with the exception of *)	Scale	2nd half 2019 net balance	1st half 2019 net balance
Economic conditions			
Growth of primary directorship business	Weak/strong	23	22
Change in business investment levels	Decrease/increase	10	8
Change in business staffing levels/labour demand	Decrease/increase	13	15
Change in level of business exports	Decrease/increase	8	7
Change in level of outsourcing	Decrease/increase	24	20
Expectations of profits for Jul-Dec 2019 actual versus forecast*	Below/up	4	2
Expectations of profits for Jan-Jun 2020 actual versus forecast*	Below/up	11	6
Confidence in general business outlook*	Pessimistic/opt	-5	-1
Confidence in business outlook for primary directorship sector*	Pessimistic/opt	8	9
Expected change in level of mergers and acquisitions	Fall/rise	44	39
Infrastructure			
Perception of level of government spending on infrastructure*	Low/high	-68 ♣	-58

<sup>1</sup> Significantly higher vs. 1st half 2019 @ 95% confidence level

<sup>■</sup> Significantly lower vs. 1st half 2019 @ 95% confidence level

#### Summary of key indicators (3/6)

Indicator	Scale	2nd half 2019 net balance	1st half 2019 net balance
Taxation			
Perception of current level of corporate taxation	High/low	-43	-40
Perception of current level of personal taxation	High/low	-66 ♣	-59
Regulation, legal issues, reporting			
Expected change in level of 'red-tape' in coming 12 months	Increase/decrease	-33	-56
Impact of 'red-tape' on preparing/ paying taxes	High impact/low impact	-36	-38
Impact of 'red-tape' on workplace health/safety	High impact/low impact	-45	-42
Impact of 'red-tape' on workplace flexibility	High impact/low impact	-29	-31
Impact of 'red-tape' on employing new workers	High impact/low impact	-34	-33
Impact of 'red-tape' on corporate reporting requirements	High impact/low impact	-56	-57
Impact of 'red-tape' on environmental compliance	High impact/low impact	-15	-11
Impact of 'red-tape' on investing in capital assets	High impact/low impact	-9	-11

significantly higher vs. 1st half 2019 @ 95% confidence level

<sup>■</sup> Significantly lower vs. 1st half 2019 @ 95% confidence level

### Summary of key indicators (4/6)

Indicator (expected change in coming 12 months with the exception of *)	Scale	2nd half 2019 net balance	1st half 2019 net balance
Tax, credit, M&A			
Credit availability for investment purposes	Constrained/available	0	-19
Credit availability for asset purchases	Constrained/available	8	-13
Credit availability for working capital	Constrained/available	-2	-18
Public Policy			
Quality of current Public Policy debate in Australia*	Poor/good	-72	-78
Regulation, legal issues, reporting			
Agreement with 'Federal Government understands business'*	Disagree/agree	3	-5
Regulation, legal issues			
How is the current Federal Government's performance affecting your business decision making?*	Negatively/positively	-12	-43
How is the current Federal Government's performance affecting consumer confidence?*	Negatively/positively	-17 👚	-65

significantly higher vs. 1st half 2019 @ 95% confidence level

<sup>■</sup> Significantly lower vs. 1st half 2019 @ 95% confidence level

#### Summary of key indicators (5/6)

Indicator	Scale	2nd half 2019 net balance	1st half 2019 net balance
Regulation, legal issues			
Perception of governance regulations	Onerous/weak	<b>-48 ↓</b>	-33
Extent legislation on directors affect your business decision- making	Negatively/positively	-25	-23
Extent legislation on directors affect your willingness to continue on a board	Negatively/positively	-34	-36
Extent legislation on directors affect your willingness to accept new board appointments	Negatively/positively	-44	-46
Risk-averse decision-making culture on Australian boards	Disagree/agree	57	58
Adequacy of public company remuneration reports	Inadequate/adequate	-22	-29
Effectiveness of corporate reporting	Ineffective/effective	12	9
Functionality of current AGM system	Dysfunctional/ functional	-11	-14

significantly higher vs. 1st half 2019 @ 95% confidence level

<sup>■</sup> Significantly lower vs. 1st half 2019 @ 95% confidence level

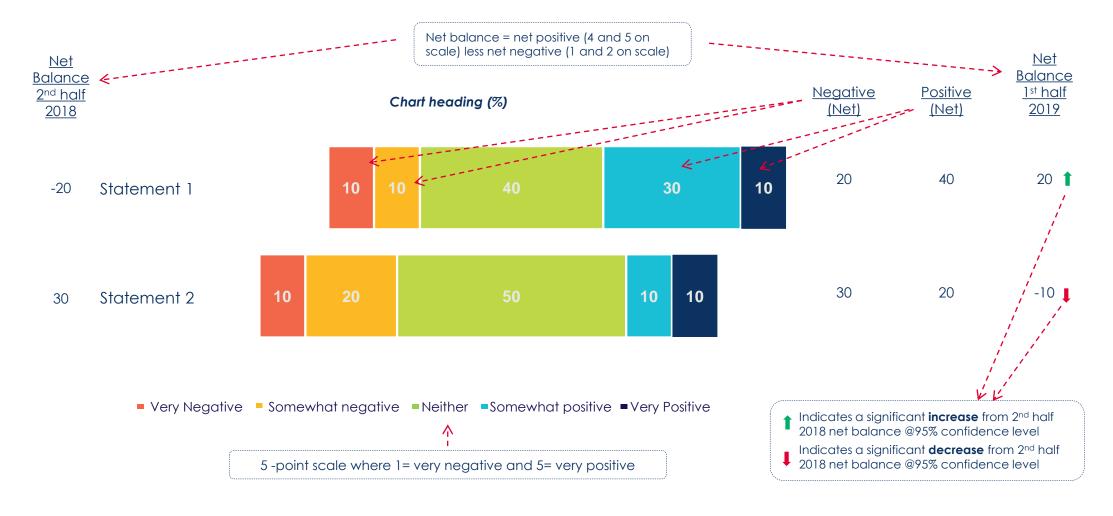
#### Summary of key indicators (6/6)

Indicator (expected change in coming 12 months with the exception of *)	Scale	2nd half 2019 net balance	1st half 2019 net balance
Board diversity			
Board actively seeking to increase diversity of gender on board	Not actively/actively	42 👚	35
Board actively seeking to increase diversity of age on board	Not actively/actively	14	12
Board actively seeking to increase diversity of skills on board	Not actively/actively	68	63
Board actively seeking to increase diversity of ethnicity on board	Not actively/actively	12 👚	5
Directorship conditions			
Impact of directors' liability on willingness to serve on a board	Negatively/positively	-49	-48
Impact of compliance requirements on willingness to serve on a board	Negatively/positively	-37	-36
Impact of remuneration on willingness to serve on a board	Negatively/positively	-5	-7
Impact of contribution to economy/society on willingness to serve on a board	Negatively/positively	85	85
Impact of time commitment on willingness to serve on board	Negatively/positively	-18	-17

significantly higher vs. 1st half 2019 @ 95% confidence level

<sup>■</sup> Significantly lower vs. 1st half 2019 @ 95% confidence level

#### Explanations of charts – example only



Question number: Question text

Base: All respondents n=xxx

Total number of respondents that answered the question

**QUESTIONS** 

